

Pro Consumer Group – Final Revision – Direct Repair Sample #1 rev2

You probably heard all about the problems consumers are having with managed health care systems. Now insurance companies are doing the same thing with auto repairs. It's called a Direct Repair Program that many of you probably don't know anything about because it's all done without your knowledge. The insurance company tries to send you to a repair shop that they have an agreement with.... You're left out of the process while others make decisions that can affect the integrity of the repair and your safety.

Don't be fooled. Think about why insurance companies want you to go to their repair shops. These programs are not set up to benefit you. It's your right to choose a shop that will work for you, not the insurance company.

Choose one of these five, sponsoring Customer Care Shops that have pledged to protect the safety of you and your family. In Huntsville, it's Corletts Collision Center, In Decatur see Greer's Frame and Body Repair. Hartselle, please visit Ace Auto Body and in Cullman choose Earl's Body Shop or Mullins Body Shop. These repair shops do not participate in the Direct Repair Program.